



ISAM

[Large redacted block of text]

EXHIBIT
J

BEST AVAILABLE COPY

[REDACTED]

[REDACTED]

USAda, Inc.'s strategy is to become a leader for the Large Team Call Center market. The strategic steps are as follows:

- 1) Obtain ^{Patent} license protection for [REDACTED], ISAM, [REDACTED]
- 2) [REDACTED]
[REDACTED] ISAM [REDACTED]

[REDACTED]



